



Letter of Digital Accessibility Conformance

March 14, 2018

Vortex, Inc.
2245 Ashland Street
Ashland, OR 97520

Accessible360, LLC is an expert website and technology accessibility auditing, testing, consulting and training business. Vortex, Inc. has engaged Accessible360 to test and evaluate the accessibility of Vortex, Inc.'s website with a home page located at <http://wcag.dev.vortex.com>.

Accessible360 performed live-user accessibility testing¹, including but not limited to testing by individuals with disabilities using assistive technology, combined with digital testing tools, on a representative sample of pages of Vortex, Inc.'s website. The testing was completed approximately March 14, 2018.

The following is the professional opinion of the Accessible360 testing team as of the testing date:

- The live-user accessibility testers were able to successfully access, use, and navigate the website.
- The live-user accessibility testers did not encounter any accessibility blockers that would deny a user using assistive technology from accessing the main content and functionality of <http://wcag.dev.vortex.com> as of our Quality Assurance testing on March 14, 2018.
- The website substantially conforms with Level A and Level AA of the Web Content Accessibility Guidelines (WCAG) version 2.0.

In addition Vortex, Inc. has retained Accessible360 to provide ongoing accessibility monitoring of

¹ The U.S. Government, General Services Administration, stated that: *"No automated evaluation tool can tell you if your site is accessible, or even compliant. Manual testing is always necessary."* [See, https://www.section508.gov/content/automated-evaluation-tools](https://www.section508.gov/content/automated-evaluation-tools)



<http://wcag.dev.vortex.com>. With this monitoring in place, Accessible360 will perform ongoing accessibility testing and monitoring of selected elements of the website, including live-user testing on a quarterly basis.

There are two known issues with <http://wcag.dev.vortex.com>:

- Sitewide
 - Input Field Spinboxes: Vortex, Inc. has decided to default to the browser functionality when handling spinboxes and they take responsibility for any accessibility issues that may arise because of that.
- <http://wcag.dev.vortex.com/checkout>
 - "Amazon Pay" image link: Since the image link is provided by Amazon, Vortex, Inc. is unable to add a descriptive alt attribute or an href to make this a fully accessible link.

Approved by:

Kelly Heikkila, Chief Technology Officer